



## WARRANTY INFORMATION

### QUICKFITTING LIMITED LIFETIME PRESS FITTING AND ADAPTER WARRANTY

Subject to the conditions outlined herein, Quick Fitting Holding Company, LLC, hereafter referred to as “QuickFitting” warrants to owners of real property in the United States that its QuickFitting press fittings and adapters shall be free from defects in material and workmanship in water service and other approved applications as noted in the product specification sheets. QuickFitting makes no other warranties express or implied. This limitation explicitly excludes any implied warranty of merchantability or fitness for a particular purpose.

#### WARRANTY CONDITIONS

1. Proof of purchase is required to validate the Warranty.
2. All products must be installed in accordance with all applicable local, state and federal laws, rules and regulations, including applicable building codes, and installed in a potable water or radiant heating application unless a non-potable water service is specifically allowed for in the pertinent product literature.
3. The installer must use construction techniques compliant with the applicable codes to install the product and use the product within the design parameters specified in any installation guidelines and technical notes for the applicable system. This shall include field pressure testing and obtaining local inspector approval prior to installation below ground. Failure to install QuickFitting products according to manufacturer’s installation instruction will void all applicable warranties and may result in severe water damage.
4. Products must at all times be used in a manner consistent with their intended use and be used in installations and environments acceptable to their material and design specifications, including not being installed in a system that may operate at temperatures or at pressures exceeding the approved ratings which can be found on the product, packaging or installation instructions.
5. Without limiting the foregoing, this Limited Lifetime Warranty does not apply and you do not have a right of reimbursement if the product failure or resulting damage is caused by: (a) evidence of tampering, mishandling, neglect, abuse, accidental damage, freeze damage (it is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty) or unauthorized modifications or repairs that cause damage to warranted products; (b) exposure to harmful, unauthorized, or unanticipated chemicals or substances or corrosive water conditions; (c) exposure to ultraviolet light; (d) faulty installation including failure to properly debur pipe prior to inserting the fitting; (e) damage from abnormal operating conditions including exposure pressures

and temperatures beyond the specified operating range; (f) failure to properly test and pass common testing methods (including pressure testing) after the installation and before the product or system is put in service; (g) components not manufactured or sold by QuickFitting; or (h) acts of nature such as earthquakes, fire, flood or lightning.

6. Fittings must be installed on tubing, piping, or fittings that comply with applicable ASTM/CSA standards and that have been certified by a recognized third-party testing agency. QuickFitting will be responsible only for proven defects in material or workmanship in QuickFitting products. Problems in products manufactured by another company should be reported to that manufacturer.

In order to be eligible for service under this Limited Lifetime Warranty you must return the defective product to QuickFitting for inspection and testing within thirty (30) days after detection of alleged failure to the original place of purchase with shipping charges prepaid. If the alleged defect involves a connection or joint with a QuickFitting product, the fitting must be returned with a section of the pipe still inserted and crimped. You must include the model number of the product (if available), the original date of purchase, proof of purchase and the nature of the alleged product failure or defect. Products returned without shipping charges prepaid will be refused. For questions or inquiries, in the U.S. call 1.877.238.4826.

If, after inspection, we find that a product covered by this Limited Lifetime Warranty has failed due to a defect in material or workmanship, we will repair or replace, at our sole option, free of charge, the defective QuickFitting product during normal working hours and through a place of business as determined by QuickFitting. Repair or replacement shall be the owner's sole and exclusive remedy under this warranty, except as explicitly provided in the next following paragraph.

Notwithstanding anything to the contrary in this Limited Lifetime Warranty, if QuickFitting determines that any damages to the real property in which a defective product was installed were the direct result of a leak or failure caused by a defect in material or workmanship in any QuickFitting product covered by this Limited Lifetime Warranty, and if reasonable steps were taken to promptly limit or stop the effects of such leak or failure as soon as it was discovered, then QuickFitting will reimburse the property owner for the reasonable costs of repairing or replacing such damaged real property to include flooring, drywall and painting and other real property damaged by the leak directly caused by the allegedly defective QuickFitting product when the QuickFitting product was installed by a licensed professional plumbing contractor. Except as specified above or otherwise specifically authorized in writing by QuickFitting, QuickFitting shall not pay for any costs or expenses for transportation, relocation, labor, repairs or any other work associated with removing and/or returning failed or defective products or installing replacement products.

QuickFitting shall not be responsible for any other incidental, indirect, contingent, special or consequential damages, including without limitation, economic loss, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which QuickFitting has no control. This limitation applies even if QuickFitting could have foreseen or has been advised of the possibility of these damages. This Limited Lifetime Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product. QuickFitting does not guarantee or in any way warrant the integrity or workmanship of the contractor/installer.

## **QUICKFITTING 7-YEAR LIMITED PRESS VALVE WARRANTY**

Subject to the conditions outlined herein, Quick Fitting Holding Company, LLC, hereafter referred to as “QuickFitting” warrants to owners of real property in the United States that its QuickFitting press ball valves shall be free from defects in material and workmanship in water service and other approved applications as noted in the product specification sheets for a period of seven (7) years from the date of purchase of the products. QuickFitting makes no other warranties express or implied. This limitation explicitly excludes any implied warranty of merchantability or fitness for a particular purpose.

### **WARRANTY CONDITIONS**

1. Proof of purchase is required to validate the Warranty Period. If proof of purchase is not available, the Warranty Period commencement shall default to the date of manufacture for each product. If the product suspected of a defect does not have a clear date of manufacture on it, a proof of purchase will be required.
2. All products must be installed in accordance with all applicable local, state and federal laws, rules and regulations, including applicable building codes, and installed in a potable water or radiant heating application unless a non-potable water service is specifically allowed for in the pertinent product literature.
3. The installer must use construction techniques compliant with the applicable codes to install the product and use the product within the design parameters specified in any installation guidelines and technical notes for the applicable system. This shall include field pressure testing and obtaining local inspector approval prior to installation below ground. Failure to install QuickFitting products according to manufacturer’s installation instruction will void all applicable warranties and may result in severe water damage.
4. Products must at all times be used in a manner consistent with their intended use and be used in installations and environments acceptable to their material and design specifications, including not being installed in a system that may operate at temperatures or at pressures exceeding the approved ratings which can be found on the product, packaging or installation instructions.
5. Without limiting the foregoing, this Limited Warranty does not apply and you do not have a right of reimbursement if the product failure or resulting damage is caused by: (a) evidence of tampering, mishandling, neglect, abuse, accidental damage, freeze damage (it is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty) or unauthorized modifications or repairs that cause damage to warranted products; (b) exposure to harmful, unauthorized, or unanticipated chemicals or substances or corrosive water conditions; (c) exposure to ultraviolet light; (d) faulty installation including failure to properly debur pipe prior to inserting the fitting; (e) damage from abnormal operating conditions including exposure pressures and temperatures beyond the specified operating range; (f) failure to properly test and pass common testing methods (including pressure testing) after the installation and before the product or system is put in service; (g) components not manufactured or sold by QuickFitting; or (h) acts of nature such as earthquakes, fire, flood or lightning.
6. Fittings must be installed on tubing, piping, or fittings that comply with applicable ASTM/CSA standards and that have been certified by a recognized third-party testing agency. QuickFitting will be responsible only for proven defects in material or workmanship in QuickFitting products. Problems in products manufactured by another company should be reported to that manufacturer.

In order to be eligible for service under this Limited Warranty you must return the defective product to QuickFitting for inspection and testing within thirty (30) days after detection of alleged failure or defect occurring within applicable Warranty Period to the original place of purchase with shipping charges prepaid. If the alleged defect involves a connection or joint with a QuickFitting product, the fitting must be returned with a section of the pipe still inserted and crimped. You must include the model number of the product (if available), the original date of purchase, proof of purchase and the nature of the alleged product failure or defect. Products returned without shipping charges prepaid will be refused. For questions or inquiries, in the U.S. call 1.877.238.4826.

If, after inspection, we find that a product covered by this Limited Warranty has failed due to a defect in material or workmanship during the specified Warranty Period, we will repair or replace, at our sole option, free of charge, the defective QuickFitting product during normal working hours and through a place of business as determined by QuickFitting. Repair or replacement shall be the owner's sole and exclusive remedy under this warranty, except as explicitly provided in the next following paragraph.

Notwithstanding anything to the contrary in this Limited Warranty, if QuickFitting determines that any damages to the real property in which a defective product was installed were the direct result of a leak or failure caused by a defect in material or workmanship in any QuickFitting product covered by this Limited Warranty and occurring within the first ten years after date of purchase or during the applicable Warranty Period, whichever is shorter, and if reasonable steps were taken to promptly limit or stop the effects of such leak or failure as soon as it was discovered, then QuickFitting will reimburse the property owner for the reasonable costs of repairing or replacing such damaged real property to include flooring, drywall and painting and other real property damaged by the leak directly caused by the allegedly defective QuickFitting product when the QuickFitting product was installed by a licensed professional plumbing contractor. Except as specified above or otherwise specifically authorized in writing by QuickFitting, QuickFitting shall not pay for any costs or expenses for transportation, relocation, labor, repairs or any other work associated with removing and/or returning failed or defective products or installing replacement products.

QuickFitting shall not be responsible for any other incidental, indirect, contingent, special or consequential damages, including without limitation, economic loss, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which QuickFitting has no control. This limitation applies even if QuickFitting could have foreseen or has been advised of the possibility of these damages. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product. Any remaining warranty coverage may not be assigned or transferred after the period ending ten years following the installation. QuickFitting does not guarantee or in any way warrant the integrity or workmanship of the contractor/installer.

## **QUICKFITTING 5-YEAR LIMITED PRESS SUPPLY LINE CONNECTORS WARRANTY**

Subject to the conditions outlined herein, Quick Fitting Holding Company, LLC, hereafter referred to as "QuickFitting" warrants to owners of real property in the United States that its QuickFitting press supply line connectors shall be free from defects in material and workmanship in water service and other approved applications as noted in the product specification sheets for a period of five (5)

years from the date of purchase of the products. QuickFitting makes no other warranties express or implied. This limitation explicitly excludes any implied warranty of merchantability or fitness for a particular purpose.

### WARRANTY CONDITIONS

1. Proof of purchase is required to validate the Warranty Period. If proof of purchase is not available, the Warranty Period commencement shall default to the date of manufacture for each product. If the product suspected of a defect does not have a clear date of manufacture on it, a proof of purchase will be required.
2. All products must be installed in accordance with all applicable local, state and federal laws, rules and regulations, including applicable building codes, and installed in a potable water or radiant heating application unless a non-potable water service is specifically allowed for in the pertinent product literature.
3. The installer must use construction techniques compliant with the applicable codes to install the product and use the product within the design parameters specified in any installation guidelines and technical notes for the applicable system. This shall include field pressure testing and obtaining local inspector approval prior to installation below ground. Failure to install QuickFitting products according to manufacturer's installation instruction will void all applicable warranties and may result in severe water damage.
4. Products must at all times be used in a manner consistent with their intended use and be used in installations and environments acceptable to their material and design specifications, including not being installed in a system that may operate at temperatures or at pressures exceeding the approved ratings which can be found on the product, packaging or installation instructions.
5. Without limiting the foregoing, this Limited Warranty does not apply and you do not have a right of reimbursement if the product failure or resulting damage is caused by: (a) evidence of tampering, mishandling, neglect, abuse, accidental damage, freeze damage (it is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty) or unauthorized modifications or repairs that cause damage to warranted products; (b) exposure to harmful, unauthorized, or unanticipated chemicals or substances or corrosive water conditions; (c) exposure to ultraviolet light; (d) faulty installation including failure to properly debur pipe prior to inserting the fitting; (e) damage from abnormal operating conditions including exposure pressures and temperatures beyond the specified operating range; (f) failure to properly test and pass common testing methods (including pressure testing) after the installation and before the product or system is put in service; (g) components not manufactured or sold by QuickFitting; or (h) acts of nature such as earthquakes, fire, flood or lightning.
6. Fittings must be installed on tubing, piping, or fittings that comply with applicable ASTM/CSA standards and that have been certified by a recognized third-party testing agency. QuickFitting will be responsible only for proven defects in material or workmanship in QuickFitting products. Problems in products manufactured by another company should be reported to that manufacturer.

In order to be eligible for service under this Limited Warranty you must return the defective product to QuickFitting for inspection and testing within thirty (30) days after detection of alleged failure or defect occurring within applicable Warranty Period to the original place of purchase with shipping charges prepaid. If the alleged defect involves a connection or joint with a QuickFitting product, the fitting must be returned with a section of the pipe still inserted and crimped. You must include the model number of the product (if available), the original date of purchase, proof of purchase and the

nature of the alleged product failure or defect. Products returned without shipping charges prepaid will be refused. For questions or inquiries, in the U.S. call 1.877.238.4826.

If, after inspection, we find that a product covered by this Limited Warranty has failed due to a defect in material or workmanship during the specified Warranty Period, we will repair or replace, at our sole option, free of charge, the defective QuickFitting product during normal working hours and through a place of business as determined by QuickFitting. Repair or replacement shall be the owner's sole and exclusive remedy under this warranty, except as explicitly provided in the next following paragraph.

Notwithstanding anything to the contrary in this Limited Warranty, if QuickFitting determines that any damages to the real property in which a defective product was installed were the direct result of a leak or failure caused by a defect in material or workmanship in any QuickFitting product covered by this Limited Warranty and occurring within the first ten years after date of purchase or during the applicable Warranty Period, whichever is shorter, and if reasonable steps were taken to promptly limit or stop the effects of such leak or failure as soon as it was discovered, then QuickFitting will reimburse the property owner for the reasonable costs of repairing or replacing such damaged real property to include flooring, drywall and painting and other real property damaged by the leak directly caused by the allegedly defective QuickFitting product when the QuickFitting product was installed by a licensed professional plumbing contractor. Except as specified above or otherwise specifically authorized in writing by QuickFitting, QuickFitting shall not pay for any costs or expenses for transportation, relocation, labor, repairs or any other work associated with removing and/or returning failed or defective products or installing replacement products.

QuickFitting shall not be responsible for any other incidental, indirect, contingent, special or consequential damages, including without limitation, economic loss, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which QuickFitting has no control. This limitation applies even if QuickFitting could have foreseen or has been advised of the possibility of these damages. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product. Any remaining warranty coverage may not be assigned or transferred after the period ending ten years following the installation. QuickFitting does not guarantee or in any way warrant the integrity or workmanship of the contractor/installer.

#### CONDITIONS APPLYING TO ALL WARRANTIES

QuickFitting Holding Company, LLC does not warrant the design, assembly, or installation of the system using QuickFitting or any other brand, but only the components as stated in the applicable warranty. QuickFitting is not responsible for improper design, assembly or installation, or for any modifications of the QuickFitting products.

THESE WARRANTIES ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEROF. THE EXCLUSIVE REMEDY FOR DEFECTIVE PRODUCTS SHALL BE ONLY AS STATED HEREIN.

WARRANTY SERVICE INFORMATION

QuickFitting

ATTN: Warranty Claim

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